



FamilyPromise

of Las Vegas ~ Celebrating 25 Years

Share the Promise

In the fall of 2016, we received a call from a single mother with children. She had lost her job and her home. She was suffering from a serious and potentially terminal illness and had nowhere to go after being discharged from the hospital.

She desperately needed help. Because she required daily treatments to battle the disease, traditional shelters were not suitable for her situation. Understanding she was not a viable candidate for any existing shelter programs, we brought her and her 3 children into our Bridge Home Program. This proved to be the best solution for

her family. While in our program, we helped her apply for Social Security Disability, assisted her with paying for her vehicle insurance so she could get to daily treatments, and aided her in receiving rental assistance from a partner agency.

We last saw Lynn in October of 2020. She was beaming and reported that her illness is in remission. Her treatments had decreased, and she was no longer in need of remaining on the national transplant list.

Her children were doing well in school. Best of all, she was able to return to work. Lynn has remained housed in her own apartment since graduating from our Bridge Program in December of 2016. To quote Lynn,

“Everything in my life today is a miracle that began the day I called Family Promise of Las Vegas for help”.

Each of our families come to FPLV with their own story. Their stories are different, unique, heartfelt, and full of possibilities. At FPLV we do not just want to highlight the great successes of our families that graduate from our program; we want to walk you down their road. We want you to know how far our families have traveled to regain their independence. When you begin to understand our families’ struggles, you begin to truly realize how transformational their successes really are.

ABOUT FPLV

Established in 1996, Family Promise of Las Vegas (FPLV) has assisted Las Vegas families to transition from homelessness to stability and independence through compassionate guidance, shelter, and education for two decades. FPLV makes it a priority to answer the growing needs of our community, offering innovative approaches to address the needs of families experiencing homelessness, supporting the whole family unit, and ensuring the family stays intact during their transition. Our case management staff works diligently with each family to develop a plan and set goals unique to each family and their needs. Through this approach, approximately 70% of the families we assist achieve their goal of returning to independent, sustainable, and affordable housing. Uniquely positioned, FPLV meets an unmet need in our community and is often the only agency in Southern Nevada that can assist a single father with a female child, two-parent families, and single mothers with older male children.

OUR PROGRAMS

FPLV is proud to offer a variety of targeted programs and services that serve as a pathway for our clients on their journey to independence.

FPLV FAMILY NAVIGATION CENTER

The FPLV Family Navigation Center serves as a hub for families to access resources and emergency housing assistance. It will be our permanent operational home. Staff offices and dedicated space for onsite housing and program use will become a transformational model for serving our community.

OUR SERVICES

- ★ Daily case management guidance and development of personal responsibility plans
- ★ Rental Assistance funding, Motel Shelter funding, Eviction Prevention Services
- ★ Access to funding to restore lost documents, including State ID cards and birth certificates
- ★ Transportation assistance - bus pass or special request van
- ★ Information and referrals to wraparound services for housing assistance
- ★ Guidance and referrals to families seeking food bank information
- ★ Information and referrals to callers seeking emergency shelter services
- ★ Intake appointments for families seeking emergency housing assistance
- ★ Staff services and case management to families enrolled in The Bridge Home Program
- ★ Financial literacy and life skills classes
- ★ Connections for job search and job skills training
- ★ Children's space while parents meet with their case manager

HOUSING STABILIZATION SERVICES - FINANCIAL ASSISTANCE

Financial support from local funders provides our ability to administer rental assistance and eviction prevention services to families at risk for homelessness. Our ultimate goal is to keep a family in their own home and prevent homelessness. For families that have become homeless, we administer funding to provide motel shelter and case management services while we help them return to employment and affordable housing.

THE BRIDGE HOME

The Bridge Home program works with parents that are getting back to work who need short-term assistance to bridge the gap from shelter services to affordable housing. These families reside in an apartment FPLV master leases, which acts as a transitional unit. During their stay FPLV collaborates with a variety of community partners to refer the family to programs with available funding for rental assistance and utility assistance, moving the family from transitional living to permanent housing.

THE JUST NEIGHBORS SUPPORT NETWORK

This program engages volunteers from local interfaith congregations, corporations and community groups to engage in providing support services to families enrolled in our housing programs. Teams will work with FPLV staff to be matched with individual families.

EDUCATIONAL WORKSHOPS

FPLV provides financial management, parenting, and good tenancy workshops to parents enrolled in our housing programs. We will be able to expand our workshop topics in our new center.



"Everything in my life today is a miracle that began the day I called Family Promise of Las Vegas for help".

STATEMENT OF NEED

On any given night, it is estimated that over 119 families are experiencing homelessness in Southern Nevada. Of those families experiencing homelessness in 2019, approximately 50 % of them reported they were experiencing homelessness for the first time, had lived in a home they rented or owned, or were living with a friend or relative prior to becoming homeless. (Southern Nevada Homeless Census Survey, 2019).

In 2020 FPLV saw a **400% increase in demand for services** due to the COVID-19 pandemic, **67% of these clients are children**. We can no longer expand our services without expanding the space in which we operate. To meet the growing needs of our community, our families, and our organization, we must take an innovative approach that provides families in our community with a hand up to a bright and sustainable tomorrow. FPLV is answering the need for expanded programming with the development of the FPLV Family Navigation Center.

Our vision for the FPLV Family Navigation Center is to provide Southern Nevada families facing

homelessness with a place to call for assistance and referrals to community wide services, access education and life skill workshops that align with their needs, and receive the support and guidance they need to gain independence and build a secure future.

This bold and innovative center will allow Family Promise of Las Vegas to **DOUBLE** the number of families we serve annually, and **NEVER** turn a family away without a solution that provides them with a path to sustainable housing. Our ultimate goal is to prevent a family from being evicted from their home.



THE FPLV FAMILY NAVIGATION CENTER WILL OFFER THE FOLLOWING AMENITIES:

- ★ Transitional apartments, with staff available 24/7 to assist families
- ★ A computer work room for all members of the family to take online courses, seek employment, or work on homework
- ★ Classroom space to serve individuals with life skills education and classes specific to their needs. Class examples: Parent Classes, Financial Management, and Good Tenancy Classes
- ★ A children's learning center specifically designed to provide books, play stations and an environment of childhood wonder
- ★ An emergency clothing and hygiene needs closet
- ★ A designated space for laundry needs
- ★ A full-service kitchen where families can prepare their meals
- ★ Outdoor spaces that foster community and outdoor family activities

Helping families with children facing homelessness in Clark County achieve sustainable housing through a compassionate, community-based response.

OUR "SHARE THE PROMISE" CAPITAL CAMPAIGN

FPLV is excited to announce our "Share the Promise" Capital Campaign! We are well on our way to a full-service Family Navigation Center with the award of 1.1 acres of land and a \$4.3 million Community Development Block Grant (CDBG) from Clark County. Our need is to raise \$2.54 million to complete the project. The FPLV Family Navigation Center will become our agency's permanent site for services, and a dedicated resource center for all families at risk for or experiencing homelessness in Southern Nevada. The need for our services in Southern Nevada is great. This new 8,000+ square foot facility will give us the capacity to serve approximately 500 families annually (1,800 individual parents and children), expanding our impact and ensuring all families experiencing homelessness in Southern Nevada have an opportunity to make their dreams come true-TOGETHER.

ESTIMATED BREAKDOWN OF COSTS

- ★ The Family Navigation Center project includes construction, furnishings, equipment, landscaping, and program expansion estimated to cost \$6.84 million.
- ★ Land: 1.1 acre of property at 3110 E. Twain has been awarded by Clark County
- ★ CDBG. A Community Development Block Grant of \$4.3 million has been awarded by Clark County toward building construction
- ★ Share the Promise Capital Campaign Goal; \$2.54 million for project completion

HOW YOU CAN HELP

We need your support to ensure the success of the FPLV Family Navigation Center and we are asking the community to partner with us to "Share the Promise" and invest in a bright future full of hope for all families living in Southern Nevada experiencing homelessness.

HELP US "SHARE THE PROMISE"

Your contribution to the FPLV "Share the Promise" campaign will help provide families facing homelessness, 67% of which are children, with the comprehensive support necessary for a tomorrow that allows them to dream big!

You can invest in their dreams today with:

- ★ A one-time cash gift
- ★ A multi-year pledge commitment (up to 3 years)
- ★ A gift of appreciated assets (i.e. stock)
- ★ An estate gift
- ★ An in-kind gift
- ★ A gift of property or other assets

CONTACT FAMILY PROMISE OF LAS VEGAS

1410 S. Maryland Pkwy
Las Vegas, NV 89104

702-638-8806
Director@fplv.org
P.O. Box 270128
Las Vegas, NV 89127-4128



Questions and Answers

What is Family Promise of Las Vegas (FPLV)?

FPLV is an affiliate of a national program that operates in over 200 cities. Our target population is families with minor children at risk for or experiencing homelessness. Our goal is to be a holistic approach to ending family homelessness in our community. We accomplish our goals with innovative programs that include preventing homelessness as well as responding to the crisis with emergency shelter and Bridge Housing. We work with community wide partners to match resources to the need of families living at or below the poverty line to become self-sufficient and securely housed.

WHAT IS THE PURPOSE OF THE FAMILY NAVIGATION CENTER?

The purpose of the Family Navigation Center is to provide a central location where FPLV can provide emergency assistance to families facing a housing crisis. We will also assist families with children in our onsite bridge housing units, helping them to achieve their own goals of self-sufficiency and return to permanent housing.





WHERE WILL THE FAMILY NAVIGATION CENTER BE LOCATED?

The Family Navigation Center will be located at 3110 East Twain Avenue, Las Vegas Nevada 89121 (East Twain and Pecos Rd.) This location will ensure FPLV can maximize its impact. It is accessible to a major bus line and near surrounding schools.

TELL ME ABOUT THE BRIDGE APARTMENTS THAT WILL BE LOCATED AT THE FAMILY NAVIGATION CENTER?

The Bridge Apartments located at the Family Navigation Center will be transitional apartments for families to receive short-term support services as they work to achieve their goals to move to permanent housing. Families who reside in the Bridge Apartments will pay 30% of their adjusted gross income and continue to work with our onsite case managers to develop and achieve their goals for long-term stability. Our goal is to be a bridge from homelessness to an independent future, providing a hand up to families on their path to employment and affordable housing.

WHERE WILL CHILDREN LIVING AT THE FAMILY NAVIGATION CENTER ATTEND SCHOOL?

Children residing in our Bridge Apartments will attend the locally zoned schools. FPLV staff work closely with the Clark County School District to assure all children in our programs are enrolled in school.

WHAT MAKES FAMILY PROMISE SO SUCCESSFUL?

FPLV makes it a priority to respond to the growing needs of our community. We offer innovative approaches to address the needs of families at risk of homelessness, supporting the whole family unit. Our case management staff work diligently with each family to develop a plan and set goals unique to that family and their needs. Through this approach, approximately 70% of the families we assist achieve their goal of returning to independent, sustainable, and affordable housing.

WHY SHOULD MY CORPORATION INVEST IN FPLV?

An investment in FPLV is an investment in our community. Your investment of volunteer time and financial support directly impacts a family's ability to return to work, their own home and rejoin the community as an active participant in our local economy. In addition, your investment helps FPLV build capacity to scale our impact and serve an increasing need within our community.

OUR NAVIGATION CENTER WILL NOT BE:

- ★ A shelter site
- ★ A group home
- ★ A food bank
- ★ A drop in center.

OUR NAVIGATION CENTER WILL BE:

- ★ A Family Resource Center
- ★ A place to call for assistance and referrals to community wide services to prevent and end homelessness for families with minor children.
- ★ A place for education and workshops: financial management classes, good tenancy classes, parenting classes, and other life skill classes aligned with our clients' needs.
- ★ A place where families can receive the support and guidance they need to gain independence and build a secure future.

WILL FPLV HELP MORE FAMILIES WITH THE FAMILY NAVIGATION CENTER?

Yes! The Family Navigation Center will offer increased capacity for FPLV, enabling us to DOUBLE the number of families we serve. We anticipate we will be able to serve over 500 families annually with expanded services that will benefit and improve the lives of so many families within Clark County who are experiencing homelessness.

WHAT TYPE OF SERVICES DO YOU PROVIDE AT THE FAMILY NAVIGATION CENTER?

At the Family Navigation Center families will receive various services tailored to their needs and goals. FPLV caseworkers will conduct intake interviews to identify the best stabilization plan for each family. We will provide referrals to housing and employment resources, shelter placement in our offsite shelter network and/or referrals to other community shelters. Families can also access parenting and financial management classes and other life skill classes aligned with their needs. Families will have access to a computer room to take online courses, seek employment and do homework, a children's learning center, and outdoor spaces that foster community and family activities.

WHAT MAKES FPLV UNIQUE?

FPLV case managers provide families the tools to achieve long-term stability and we keep families together through the process. For most of our 25 years of serving families experiencing homelessness, we have

been one of the few agencies that did not separate members of the family in our programs. We keep families together, with no separation by gender or age. This assures single fathers do not have to be separated from their children. Our case management model is our core competency and our case managers are experts in matching community wide resources to the needs of each family.

IS FPLV A SHELTER?

The FPLV Family Navigation Center is not a shelter. Sheltering is one of our programs, however it is not provided in our Navigation Center. We provide emergency shelter services through referrals to local shelter programs or funding for motel shelter with support services.

WHO IS ELIGIBLE TO RECEIVE FPLV SERVICES?

FPLV serves parents with minor children who are at risk for or experiencing homelessness.



"We are so grateful to Family Promise for keeping our family together."



HOW ARE CHILDREN SERVED?

Children make up 67% of all clients FPLV serves. We partner with the Clark County School District and Title I Hope to assure that all children are enrolled in school and receive the necessary tools and resources they need to thrive academically and socially. The Family Navigation Center will offer expanded services to children through our Children's Library and Learning Center.

HOW DO I KNOW MY DONATIONS TO FPLV ARE USED RESPONSIBLY?

FPLV conducts an annual audit of all financials with an outside auditing firm. There have been no negative findings in our audits, and our audits illustrate that approximately 90% of our expenses are allocated to direct programs and services. FPLV is proud to be recognized as a Platinum level organization by GuideStar, a leading source of information on nonprofit organizations.

WHY DOES FPLV PARTNER WITH FAITH GROUPS?

FPLV partners with faith groups because members of the faith community seek effective ways to serve our community. We are not a religious organization; we collaborate with interfaith congregations that are Catholic, Jewish, Muslim, Protestant and Non-Denominational. Volunteers from the faith community provide a variety of support services to families enrolled in our programs.

IS FPLV A RELIGIOUS ORGANIZATION?

FPLV is not a religious organization. We are a 501(c)3 nonprofit organization registered with the Nevada Secretary of State.

HOW DO PEOPLE ACCESS FPLV SERVICES?

The first step to accessing FPLV services is calling our office to make an appointment to receive an assessment for services. We are not a walk-in agency, which is why prospective clients must call and set up an appointment to begin the process.

DOES FPLV PARTNER WITH EXISTING NEIGHBORHOOD AGENCIES?

Absolutely! We believe collaborating with local schools and partner service agencies helps strengthen the neighborhood community. We partner with local service agencies to set up clothing closets in local schools and have supported local schools with supplies and other donated resources.

HOW LONG HAS FPLV BEEN PROVIDING SERVICES IN CLARK COUNTY?

FPLV has been providing services in Clark County since 1996.

HOW MANY FAMILIES DOES FPLV HELP ANNUALLY?

From January 1, 2020 to December 31, 2020 we provided rental assistance, eviction prevention services, motel shelter, utility assistance and support services to over 1,000 parents and children (276 intact families). All of these services were offsite placements.

WHY DO YOU NEED TO BUILD A NEW FAMILY NAVIGATION CENTER?

For 25 years FPLV has increased the number of families we serve each year. In 2020 FPLV saw a 400% increase in demand for services due to the COVID-19 Pandemic. With 67% of clients being children, FPLV can no longer expand our services without expanding the space in which we operate. To meet the growing needs of the organization, our families, and our community we must take an innovative approach that provides our families with a hand up to a bright and sustainable tomorrow.

 **FamilyPromise**
of Las Vegas ~ Celebrating 25 Years

Share the
Promise